

How much does it cost?

As a new member of the Transport service, you can book your first single or return trip within your operational area for free. After that, all single trips within your operational area are charged at £2.50 per trip.

Children under five years of age can travel free and those aged between five and 16 will be charged half fare. Anyone aged 17 and over will be charged at the full rate. Children under the age of 11 must be accompanied by an adult. Concessionary travel through the Northern Ireland Concessionary Fares Scheme is not available for these services.

Who will pick me up?

All our drivers have been fully trained in relation to transport and people with disabilities. We use a range of vehicles to deliver the service and depending on where you live it might be a bus, small taxi type vehicle or a car.



Further Information

If you would like further information or a copy of the operational map for your area please contact the DATS staff on:

Telephone: 028 9029 7870

Email: transport@disabilityaction.org

Website: www.disabilityaction.org/transport

This is an interim service which will operate until such time as the Department for Infrastructure has considered how best to meet the transport needs for disabled people across Northern Ireland. DATS is funded through grant assistance provided by the Department for Infrastructure.

This document is available in a range of formats. Please contact us with your requirements.



What is DATS?

Disability Action is responsible for operating the Transport Service throughout Northern Ireland. The service is operated in conjunction with Bridge Accessible Transport in Derry/Londonderry and the Rural Transport Partnerships throughout Northern Ireland.

DATS is a local urban transport service for people with disabilities, older people or those who find it difficult using public transport. Membership is free but a fare is charged for each trip taken.

DATS is available in 29 urban areas across Northern Ireland. It can allow you to get about the operational area of the town you live in for whatever reason you may have including – going to work, shopping, visiting and attending health related appointments.

How do I become a member?

You must apply to become a member of DATS before using the service. You will need to complete a membership application form and meet the criteria for membership. You can request a copy of the application form using the details on the back of this leaflet.

When is the service available?

The service is available from 8am until 6pm daily Monday to Friday and will run for a four hour window between 9am and 3pm based on demand in each area on Saturday and Sunday.

How do I book?

When you become a member you will receive a telephone number for bookings. The booking office is open from Monday to Friday from 9.00am to 4.00pm (excluding Bank/Public Holidays).

You can book a trip up to seven days in advance of the day you wish to travel. Members can request their trip on the day they want to travel but it is recommended that trips should be requested at least 48 hours in advance.

Where can I go?

You can travel anywhere within your entire operational area, you will be sent a map when you join the service. From time to time you may wish to travel outside your area, but priority will be given to those members wishing to travel within their own area.

